

the Cayman Spirit



Cayman Islands Government Information Services

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Clean-up Steaming Ahead

By Cornelia Olivier

The clean-up of Cayman continues to progress with some 118,000 cubic yards of debris having been removed to processing sites to date.

"A full clean-up schedule for each district is being finalized and will be published shortly so people can prepare for the removal of remaining debris in their area," said Cayman Islands Recovery Operations (CIRO) Operations Manager Mark Scotland.

Each district is slated to get at least three rounds of debris removal to ensure that, as far as possible, storm-related material coming from houses and public areas is cleared. West Bay already has had two passes; Bodden Town had one full pass while George Town is still being cleaned on its first pass. North Side is also now being cleared and this will continue on to East End. Temporary collection sites, which are used for holding and processing the debris, are open in Bodden Town, East End and Stadium Drive in West Bay. The Spotts-Newlands site was closed as of Friday, 7 January. The site on Finch Drive in West Bay is also closed.

People are reminded that the Recovery Operation clean-up effort is reserved for non-strata residential property and public areas only. Owners of condominium and apartment complexes and commercial property are responsible for their own debris removal.

Port Expands Hours

By Lennon Christian

The Port Authority has hired additional staff and as of mid-January will move to a two-shift system that will allow the cargo distribution centre to operate 24 hours a day.

The cargo dock will work 16 hours daily because of the demands of the daytime cruise passengers.

These are the latest steps to be taken by the authority in its continuing effort to free up the flow of goods into the Islands. The initiatives come on the heel of the Port's recent decision to allow the delivery of full containers directly from the dock to major importers.

However, even with these and other measures introduced over recent months to accommodate the reconstruction effort, the ever-increasing volume of importation continues to pose a challenge. Port Director Paul Hurlston reports that backlogs overseas are still contributing to delays, and shippers are sending more and more cargo –

up to 300-plus containers per ship.

Many containers are still unclaimed at the cargo centre and port staff have been contacting importers to come for their goods. "Even a four or five-day delay in collecting imports causes more of a problem," said Mr. Hurlston.

While trucking companies are working at full-steam, the demand still exceeds the number of vehicles available. Some major businesses have been able to respond by importing their own trucks and chassis to move their containers expeditiously.

The authority has had good response, too, to its move to allow delivery of full container loads to commercial importers who have made prior transport arrangements. A number of importers are taking advantage of this opportunity.

Under the procedure, customs officers will visit the respective sites to inspect and clear these sealed containers once the paperwork has been completed.



Stacks of containers awaiting collection at the Port Authority's Cargo Distribution Centre.

Editorial

CIRO Manager Orrett Connor

The Cayman Islands Recovery Operation has begun the year in the transition between recovery and restoration.

Four months on from Hurricane Ivan, the immediate recovery has come a long way. Utilities, telecommunications and many government and private services are available again. Work is now gathering momentum on the rehousing of displaced families, sorting out bottlenecks with importation and dealing with more subtle but just as crucial concerns like stress management.

As has already been pointed out, restoration, in any community that has suffered a disaster, can take years to fully achieve. Many people are still hurting as they try to rebuild their lives and deal with the uncertainties of the future.

There is no doubt that it will be a long process. But one thing is sure: the process will be an even longer and harder one without the willingness of each of us to give and take.

CIRO has responded to community concerns regarding the debris processing site at Spotts Newlands by closing down operations there, and continues to seek to balance individual needs with that of the island as a whole. The Port Authority, taking input from business operators, CIRO and others, is introducing new initiatives to smooth the flow of vital economic and reconstruction material into the island.

What we must all keep in mind is the need to work cooperatively for the benefit of us all. The road will still be long, but the journey to restoration will be less fraught with tension.

Tagged Vehicles Not Free for the Taking!

By Ruth Smith

Officials feel the tagging system for removal of derelict vehicles is working very well. To date, there are approximately 1,300 vehicles that are awaiting final processing, being rid of batteries, oil, and fuel. There remain approximately 500 vehicles in the public that have been identified for removal and will be dealt with in the coming weeks...that is, if the midnight marauders don't get to them first.

"We have identified that there is a serious problem in relation to people thinking tagged vehicles are free for the taking," says Vehicle Licensing Director David Dixon. "In reality, they are stealing these vehicles and can be prosecuted for such. We know of vehicles which had been tagged for removal by the true owner or their insurance company that have turned up on other properties. It doesn't matter whether unauthorized persons are using these cars for parts or intend to get them re-licensed. The department will not be obliging them and it is illegal to drive an unlicensed and uninsured vehicle in Cayman."

It is also important to note that taking parts from tagged vehicles is also considered theft.

Vehicle owners who have not requested that their vehicle be tagged or removed, yet find their vehicle missing, should immediately contact Vehicle Licensing at 925-1683 or 925-

1684, not MC Restoration, advises Mr. Dixon. To contact the department via email, customers can use David.Dixon@Gov.KY. Vehicle owners who wish to properly dispose of their vehicles should contact the department to make arrangements.

Operating Hours for Vehicle Licensing & Transport

The regular operating hours for the Department of Vehicle Licensing and Transport are as follows:

Elgin Avenue

Monday through Friday- 8:00am – 4:30pm

Walkers Road

Monday through Friday- 8:30am – 4:30pm

West Bay

Sunday- Closed

Monday- Closed

Tuesday- 8:00am – 3:00pm

Wednesday through Friday- 1:00pm – 8:00pm

Saturday- 9:00am – 3:00pm



Tagged vehicles await their final fate

Students Need Your Help

By Cornelia Olivier

With students back in school and their academic lives on track again, it is time to focus on their less obvious needs.

In the best of times they face many challenges in finding the motivation and skills they need to succeed in their education. After experiencing such an abnormal year, their need for support will be even greater.

"People can help our students succeed by joining Coaching for Success, the mentorship programme at John Gray High School," says Programme Coordinator Nat King

"Every year we draw from the community to help as mentors. Students need someone they can see as a role model, someone who will support them in discovering they are able to do things for themselves and someone who can see what is possible for them. For a small investment of less than an hour per week, people will be amazed at the difference it makes to students."

To start with, mentors will receive two days' training in areas such as interpersonal and coaching skills, responsibility and self-awareness, and communication.

At the end of the programme everyone attends a completion ceremony where the success of the pupils is recognized.

Last year's mentors call the programme rewarding and empowering. "The coaching skills that you absorb through the program are easily transferred to a work environment. Anyone in a supervisory position would benefit from the program. The one hour commitment every week is small compared to the benefits the children and you gain," said veteran mentor Amy Hunt.

Jean Solomon from the department of employment relations is passionate about her role as a coach. "I am grateful to my employers for allowing me to be part of such a worthwhile venture. I am confident that the young people mentored will become productive

members of this community as they work with their coaches to make career choices."

Permanent Secretary for Education, Mrs. Joy Basdeo, also praised the programme: "We believe we have already begun to see results in terms of raising students' self-esteem and keeping them on track in their school work. We are grateful in particular to the mentors who work with these students and share their pride in their achievements."

Coaching for Success is the first programme of its kind in the Caribbean. Although it receives some funding from the Department of Education, it relies heavily on sponsorships from the local business community. Last year's programme received funds from the Rotary Club and the Lions Club.

People interested in becoming mentors or businesses that want to contribute, can contact Mr. King at natking50@hotmail.com or call him at 949-9444 or 925-6120.

Smiles Return to George Town Library

By Cornelia Olivier



Mrs Virginia Foster reads to a captive audience of pre-schoolers from Little Angels.

Although it will be a while before every thing settles down for the George Town Library, some form of normalcy was experienced this week when pre-schoolers returned for the first post-Ivan Story Hour at the new location.

Toddlers from Little Angels Pre-School thoroughly enjoyed the experience and sat wide-

eyed as the library's Children Services Officer Mrs. Virginia Foster, read them a story about a hermit crab looking for a new shell.

"I am delighted to have the children back. It is so important that we teach our children to love books," said Mrs. Foster, also fondly known as Auntie V by her young audiences.

Mrs. Foster asked pre-schools to contact her if they want to visit the library for Story Hour: "Many telephone numbers have changed since the storm, and I lost contact with some of the pre-schools. I would appreciate it if schools could call me and make an appointment."

The Public Library's original location in downtown George Town received extensive damage to its roof and over 6,000 books and materials have been damaged, especially the Caribbean collection, biography section and children books suffered considerable flooding. The Bodden Town Library building also received a lot of damage, losing over 5,000 books and materials and will remain closed until further notice. North Side Library is undergoing a cleaning process and will re-open as soon as work is completed. East End Library re-opened in September.

Library staff has received many calls from people who want to donate books. However due to a serious lack of storage space, Chief Librarian Benedicta Connolly encourage cash donations instead.

"Many of the books we were able to rescue are still in boxes under heavy plastic at the old George Town location. Monetary donations will enable us to replace damaged books as well as update our collections catering to the needs of our readers."

People are invited to visit the Public Library in George Town at its new location in the Commerce building (formerly known as the Jennett building) on Dr. Roy's Drive in George Town. The building is opposite The Village Plaza. The library is located in Unit #1 on the ground floor next to Changes Beauty Salon.

Although small, the library has a reading room as well as a reference section.

Mrs. Connolly asks everyone who borrowed books before Hurricane Ivan to return them even if they are damaged. If books have been lost, this should be reported too in order for library staff to take accurate stock and adjust library records.

The public can bring the books to the new George Town location or drop it off at the normal book drop at the old location across from Hero's Square.

Opening hours will be as usual from 10:00 am to 6:00 pm weekdays. For more information call the Public Library at 949-5159.



As you Rebuild . . . Hurricane Proof your Home or Business

By Cornelia Olivier

When rebuilding your home after Ivan, it is important to use the opportunity to not only repair but also reinforce it against the fury of the next hurricane. Check your roof, windows, doors, shutters and garage doors for vulnerability to strong winds as these four areas can make the difference between a home that fails and one that survives the storm.

Essential information on how to repair roof framing, sheathing and coverings, is included in a brochure available from the Planning Department's Building Control Unit in Grand Pavilion, West Bay Road. The brochure also gives the hurricane resistant requirements for ceiling joists, rafters and wind uplift loads at the top of sidewalls.

Examining the damage Hurricane Andrew caused in Florida in 1992, experts found that hurricanes tend to destroy houses in two ways – constant gnawing or sudden collapse. Constant gnawing begins with the hurricane getting a finger into the house – usually at the roof. The roofing material peels away at the gable ends or eaves, exposing the edges of the roof sheathing. Then, when the wind then picks off a piece of the sheathing, the ceiling gets soaked, letting the wind inside your home. While the structure might survive, the interior and its contents will be demolished.

FOR THE ROOF

Invest in hurricane straps or clips connecting the roof to the walls to reduce the vulnerability of your roof to strong winds. These straps or clips should be placed where the roof truss adjoins the exterior wall and should be strong enough to resist the uplift effect of the wind. Consult the Building Control Unit (BCU) in the Planning Department for specifications.

If you have a gable-end roof, make sure it is properly braced at the ends. Attach 2x4



Hurricane straps will reduce the vulnerability of your roof to strong winds.

or 2x6s to the gable end, perpendicular to the truss system. Use screws, not nails, to attach the braces, say building experts who studied the damage of several hurricanes in Florida. They also recommend installing steel angles to the gable end bracing to reinforce the gable ends.

While you can make some of these changes yourself, others require the expertise of an experienced contractor, especially installing the hurricane straps since it requires access to the inside of the roof underneath the sheathing.

Experts also recommend choosing metal



Standing-seam metal roofs do well when properly installed.

roofing or asphalt shingles instead of roof tiles. Standing-seam metal roofs do well if they are crimped together, using the manufacturer's recommended machines. Inadequate installation can cause the roof to peel away. Asphalt shingles will also withstand a storm well if they are attached correctly. Roof tiles however can cause a lot of damage when they go airborne and need very specific installation methods.

FOR THE EXTERIOR DOORS & WINDOWS

Next take a look at all exterior doors and windows as these are the protective shell of your home and sudden collapse will occur if this shell is breached. It is safer to ensure that exterior doors open *outwards*, making it harder for them to blow in. If a door facing the wind blows in, the full force of the storm will hit the interior. Needing somewhere to go, the wind will then rip out windows, doors, walls or the roof. Even a small breach such as a roof tile bursting through a window, can have the same effect.

For added protection choose an impact-resistant glazing such as laminated glass when replacing windows, French, or sliding doors. Also, check all double entry doors. Secure the inactive door to the header and thresholds by adding reinforcing pins to the top and bot

Terms to know:

Laminated glass – Glass that is layered for extra strength

Header – The top part of the doorframe

Framed walls – Walls built with steel or wood studs and filled in with sheetrock or dry walling

tom of the door as well as by adding heavier hinges and more secure locks.

Make sure door and window frames are securely fastened to their rough framing and check that the header is held in the wall with steel strapping and not just a couple of nails.

FOR THE SHUTTERS

The most effective way to protect your home against this is to shutter all windows, French, and sliding doors. The best option when installing shutters is to bolt them to the walls as strong winds tend to rip off plywood, roll-



Shuttering is the most effective way to keep flying debris out.

down, and louvered aluminium shutters.

However, homemade plywood shutters, if installed properly, can offer a high level of protection. For this you will need bolts, wood or masonry anchors and large washers. Pre-cut the plywood to overlap windows by at least four inches and number them so you will know where to fit them in case of a storm. Drill four holes in the centre area of the plywood to relieve pressure during the hurricane.



Choose shutters that can be bolted to the exterior wall.

FOR THE GARAGE

Double garage doors are another weak point because they tend to wobble as high winds blow. These doors can pull out of their tracks or collapse from the wind pressure. Install bracing horizontally across the door. This can be done anytime as the bracing can remain on the doors year round. Use six to eight 2x4s or steel supports for this.

When installing a new garage door, buy a specially reinforced one and have it installed by a professional.



Double garage doors need reinforcing.

FOR THE SAFE ROOM

Everyone should consider adding a safe room to their homes. Hiding in the bathroom provide little more than emotional cover, says building expert, as high winds can blow debris through the walls. Some counties in



A safe room may become a requirement in future.

Florida are considering adopting a code that will require new homes to have one room that is projectile proof. These will likely be eight square feet with stud walls covered with four inches of plywood.

The Cayman Islands Planning Department is also considering proposing a similar *safe room* requirement that could be either a bathroom, walk-in-closet or other interior room. This room would have a concrete roof and reinforced concrete walls, says Director of Planning Kenneth Ebanks.

In choosing interior walls for your home in general, consider the fact that building inspectors found that framed walls with steel studs were typically destroyed when a window blew out, allowing the wind access to the rest of the house. Partition wall made of wood studs did far better, sometimes localizing wind and water damage to a single room.

When repairing your fence, leave spaces at the bottom instead of driving every panel into the ground. The spaces will allow winds to blow under the fence, rather than knocking it down. To protect your new porch, make sure the roof is bolted to the exterior wall of the house and attach the porch flooring to the house.

For all buildings damaged during Hurricane Ivan the Planning Department is offering **FREE** inspections for the electrical, plumbing and structural components. To have your building inspected please call 769-PLAN (7526) or fax. 769-2922.

Neighbours Ready to Help Neighbours Cope

by Angelique Crowther

Next Tuesday, 18 January, the first "Neighbours Helping Neighbours Community-based Support Group" will meet, beginning a new focus on helping Cayman heal from the trauma of Hurricane Ivan.

Stress crisis

For several months public health nurses and volunteers at the Disaster Assistance Centres have been gathering information on stress levels in the community. When asked to rate the stress level in their homes, half of the intakes to the DACs reported a rate of six or above with one quarter reporting in the critical range of eight to 10, thus indicating an urgent need for help.

In response to this stress crisis, the Ministry for Health with the assistance of local counselor Dr. Karen Dunbar, has formed the "Neighbours Helping Neighbours Community-based Support Group." In mid-December, over 30 volunteers from a cross-section of the community including teachers, social workers, retired individuals and church workers donated their time to be trained as peer counselors.

"The Ministry of Health thanks the individuals who attended the 16-hour weekend seminar and will be assisting us in facilitating the community support groups," said Deputy Permanent Secretary Diane Montoya.

Focus on vulnerable

"Our focus is now on helping the more vulnerable individuals in the community such as the elderly and young people, said Mrs.

Montoya. "At the end of our training course we found that to our delight many individuals wanted to begin their own peer support groups at their church or other places. The ministry will provide back up support to these groups including trained facilitators and materials (paid by the group) and will help screen applicants," explained Mrs. Montoya.

Plans exist for at least three Community-Based Peer Support Groups to operate in every district. Each group will consist of 15 residents and two trained peer counselors and will be organized over a six week period. Another training session for peer counselors is slated for February 2005 and will be attended by volunteers who were not able to attend the first training course.

Mrs. Montoya explained that once overstressed individuals are identified by DAC workers and public health staff in the district clinics they are interviewed by community health officers. This is to determine whether a support group is appropriate or if they should be referred for individual counselling through mental health services.

"Our community health workers go directly into homes to talk with people and assess their needs. They can determine if an intervention program such as Neighbours Helping Neighbours where individuals work in small groups to problem solve, learn stress management skills and get advice is appropriate. If the workers identify signs of more serious issues such as depression they may recommend the individual receives one-on-one help from a psychiatrist," said Ms. Montoya.

Training for HOD's, line staff

A programme of training is also being developed by the Ministry of Health to assist government workers such as heads of departments and front-line staff; namely police, teachers, counsellors and accident & emergency doctors.

The Centre for Addictions and Mental Health (CAMH) in Toronto, Canada, contacted Permanent Secretary for the Ministry of Health Andrea Bryan late last year offering their assistance in training people in the key aspects of critical incident stress debriefing (CISD). Slated to arrive in early February, the CAMH educators will host half day workshops for front-line staff and also help facilitate the new Neighbours to Neighbours peer counselor training session.

The Ministry of Health intends for the CAMH educators to demonstrate strategies and techniques that Heads of Department can utilize in addressing trauma related symptoms in their staff.

"Since it has been over four months since the hurricane we recognize that people may be feeling different now than then. The behaviors we see now are different and we expect the CAMH educators along with Dr. Dunbar to give guidelines on things to expect and techniques to deal with our present situation," said Mrs. Montoya.

If you are interested in attending the Neighbours Helping Neighbours programme you are asked to contact public health services at the Cayman Islands Hospital at 949-8600 or visit a district health centre to pick up an application form.

ECLAC Report on gov.ky

By Susan Watler

The Cabinet Office has had ECLAC's Hurricane Ivan report placed on Government's website.

The report, *The Impact of Hurricane Ivan in the Cayman Islands*, can be found in "Local Issues" on www.gov.ky. Users should scroll down past the "Latest News" to find "Local Issues."

ECLAC, the Economic Commission for Latin America and the Caribbean, completed the report at the request of Government and with the support of the United Nations Development Programme. The document is posted in six sections describing damage to productive and social sectors and to infrastructure, and discussing environmental impacts, macroeconomic effects, and the reconstruction process.

An additional brief ECLAC report is also posted. Since the Commission did comprehensive assessments in five countries (Bahamas, Cayman Islands, Dominican Republic, Grenada and Jamaica), *Hurricane Season 2004 in the Caribbean* summarizes and contrasts statistics for those countries.

CaymanSpirit is available on gov.ky

DOE Advising on Sand Replacement

by Ruth Smith

The Cayman Islands Recovery Operation (CIRO) and Department of Environment (DOE) have been working closely in monitoring the cleaning and repositioning of the precious resource that makes Cayman's beaches the tourist's dream and the resident's pride and joy: sand.

Along Seven Mile Beach 2,400 cubic yards have been processed with a fine sieve to remove debris. It has been recommended by DOE that the sand be placed at the southern end of the beach in areas where access along the beach is difficult due to erosion.

In Bodden Town, around 3,000 cubic yards of sand have been sieved at the Bodden Town Civic Centre and workers are currently

removing debris along the beach. Some of this sand will be returned to the Bodden Town public beach and the rest will be sent to designated areas in the district.

In East End, the large sand pile at Colliers will be used to replenish that beach as it suffered extensive erosion during the hurricane. Replacement of the sand started in mid-December but as more debris than expected was discovered, work was temporarily halted in order that the sand could be sieved to ensure the safety of those who use the beach. This sieving will resume as the work is completed in the Bodden Town area.

The smaller sand piles along the side of the road will be returned to the beaches closest to them.



Sifted sand along Seven Mile Beach

School Attendance

With the holidays long gone and the new year in full swing, all students should now be back in the classroom.

The Education Department reminds parents and guardians that children registered in government and private schools should be in attendance no later than 14 January.

The department takes into account that Hurricane Ivan kept some students out unable to attend when schools resumed in October and November. However, with schools re-opening after the holidays on 5 January, any students who do not report by 14 January risk being regarded as truant and parents may be fined.

As per the requirements of the Education Law 1983 (Revised 1999) school attendance is compulsory for students who are four years and nine months-old by the 1st of September in the year in which they enrol. The law further requires students to stay in school until they are at least sixteen years of age.

Parents are therefore requested to inform the Education Department if their child is attending school overseas or is prevented from attending for some other reason. Follow-up action will be taken if the school does not receive this confirmation by 18 January.

Other Counselling Services:

Department of Substance Abuse is offering their services from the mental health outpatient unit at the Cayman Islands Health Complex. Services include assisting parents to help children cope after Hurricane Ivan, providing adults with self-care tips for dealing with stress, and general counselling services. Help is offered to families, children, individuals and employee groups.

Anyone seeking counseling is encouraged to call Kathryn Dinspel-Powell, the outpatient clinic supervisor at 325- 5245 for an appointment.

The **Employee Assistance Program (EAP)** provides counseling services to over 90 member companies, including government as well as the general public. Contact EAP on 949-9559 for more information and to make an appointment.

If your child is having troubles coping after Hurricane Ivan, contact Dr. Antonia Hawkins who specializes in **counselling children**, at the Cayman Islands Health Complex at 244-2650.

National Heroes Day on 24 January

For those eager to celebrate the next public holiday you'll be glad to hear it will be on Monday 24 January, National Heroes Day. National Heroes Day is observed on the fourth Monday in January but since there are five Mondays in January 2005 some people have incorrectly assumed the holiday will be on 31 January, the last Monday of the month.

In 2005 we will also celebrate an additional holiday for Election Day on Wednesday, 11 May which will give voters every opportunity to attend polling stations.

Public Holidays 2005

Mon, 24 January	National Heroes Day
Weds, 9 February	Ash Wednesday
Fri, 25 March	Good Friday
Mon, 28 March	Easter Monday
Weds, 11 May	Election Day
Mon, 16 May	Discovery Day
Mon, 13 June	Queen's Birthday
Mon, 4 July	Constitution Day
Mon, 14 November	Remembrance Day
Mon, 26 December	Christmas Day
	Observance
Tues, 27 December	Boxing Day
	Observance

“Where is it?”

Many people call Government Information Services daily to find out where government agencies are located now and how to contact them. Here is a list of the agencies and services most frequently requested. For a fuller listing see the ‘Government Directory’ in the Local Issues section of Government’s website: www.gov.ky. (The Local Issues section is near the bottom of the home page.)

Government departments:

Children and Family Services

4th Floor, West Wind Building (corner of Fort St & Harbour Dr)

Telephone: 925-5349, 925-5350

District offices: George Town - Mirco Centre: 925-5345/925-5346

West Bay - Old Sunrise Centre: 925 5348

Bodden Town (serving Bodden Town, East End and North Side) - Bright Dayze Plaza: 925-5347

Education

Old Royal Bank Building, Cardinal Avenue

Telephone: 925-4178

Employment Relations

Old Royal Bank Building, Cardinal Avenue

Telephone: 945-3114

Lands and Survey

2nd Floor, Cayman Corporate Centre, Hospital Road.

Hours: 10:00am to 3:00pm, Monday to Friday

Telephone: 525-3420 or 244-3420

Services excluding interactive mapping continue to be available on the Lands and Survey website at www.caymanlandinfo.ky

Planning

Grand Pavilion, West Bay Road

Telephone: 769-PLAN (7526)

Fax: 769-2922

Public Works

PWD Compound

Telephone 949-2547; Helpdesk 914-4838

Vehicle Licensing & Transport Unit

Elgin Avenue, next door to the Central Police Station

Open Monday to Friday from 8:00am to 4:30pm; closed on Saturdays and Sundays

Walkers Road

Tel: 945-8344

Monday to Friday, 8:30am until 4:30pm

West Bay

Tuesday through Saturday, 8:00am until 3:00pm

Tel: 949-7231

Other:

Cayman Islands Development Bank

Cayman Financial Centre [formerly British American Centre]

36B Dr. Roy’s Drive

George Town

Telephone: 949-7511

Fax: 949-6168

E-Mail: CIDB@gov.ky

Cayman Islands National Recovery Fund

Trinity Square

Hours: 9:00am to 5:00pm, Monday to Friday.

Telephone: 943-3863

Fax: 943-3864

Complaints Commissioner’s Office

2nd Floor, Picadilly Centre (above Hobbies and Books, GT)

Telephone: 943-2220

Mr. John Epp, Commissioner

Disaster Assistance Centres

The following DACs are open Monday to Saturday 12noon - 6pm:

George Town: Compass Building corner of Shedden Rd and North Sound Way tel: 547-7491

Bodden Town: MLA office in Bright Dayze Plaza tel: 547-7492

North Side: United Church tel: 547-7490

West Bay: MLA office, 3 Heritage Square (at Four Way Stop) tel: 547-7494

East End DAC is open Monday to Friday 10am - 4pm and Saturday 9am-11am

East End: District Health Clinic tel: 547-7493

CIRO Wants Construction Workers for District Workgroups

CIRO is seeking contractors/individuals interested in joining the District Workgroup scheme currently being developed.

Workgroups of 4-5 persons comprising both skilled and semi-skilled laborers will be put together to carry out repairs to damaged homes throughout the districts.

Interested contractors/individuals should contact Samuel Rose 244-2206 or Christina Rowlandson 244-2201 in the Cabinet Office **no later than Wednesday, January 19, 2005.**

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Do you have essential public information or an inspirational recovery story to tell? Give us a call or send an email.

Home Away from Home



The interior of the travel trailers to provide a temporary home for displaced families is fully equipped. The first shipment of 28 units, set to arrive this weekend, has already been allocated to applicants assessed as being top priority by the Department of Children and Family Services. A second shipment is expected on 29 January.